

WILMINGTON COLLEGE
CAREER SERVICES PRESENTS



EMPLOYER VIRTUAL WEBINAR
Careers in Operations & Logistics

WEDNESDAY, FEBRUARY 17TH AT NOON

EMPLOYER PANELIST



AGENDA

- Welcome & Introductions
- Overview of Webinar
- Company Introductions
- Employer Panelist Discussion
- Closing Remarks



COMPANY INTRODUCTIONS

TOTAL QUALITY LOGISTICS (TQL)

Rachelle Smith | National Sales Recruiter | Total Quality Logistics

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[@LifeatTQL](#)



My name is Rachelle Smith and I'm a National Sales Recruiter for Total Quality Logistics. I started here in April of 2016 in the entry level sales representative and account management role and continued advancing from there. From Sales to Logistics Support to recruiting, I must say that Recruiting has been a great fit and I am really enjoying my role!

As a National Sales Recruiter, I actively recruit and interview employees for our 57 offices Nationwide. While I am based out of our West Chester, Ohio office, I am always looking for competitive, money motivated, self-starter individuals to fill roles at all of our offices.

I am very excited to continue building the relationship between Wilmington and TQL throughout 2021!



COMPANY INTRODUCTIONS

AIRPORT TRANSPORTATION SERVICES GROUP, INC (ATSG)

Kym Parks

Marketing Manager
Air Transport Services Group
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145 Hunter Dr. | Wilmington, OH | 45177
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Air Transport Services Group, Inc. (ATSG) is a leading provider of aircraft leasing and air cargo transportation and related services to domestic and foreign air carriers and other companies that outsource their air cargo lift requirements. ATSG, through its leasing and airline subsidiaries, is the world's largest owner and operator of converted Boeing 767 freighter aircraft. Through its principal subsidiaries, including three airlines with separate and distinct U.S. FAA Part 121 Air Carrier certificates, ATSG provides aircraft leasing, air cargo lift, passenger ACMI and charter services, aircraft maintenance services and airport ground services.

Kym currently serves Air Transport Services Group, Inc. (ATSG) as their Marketing Manager with responsibility for marketing programs, brand management, community engagement and communications. The ATSG marketing and communications team is responsible for Airborne Global Solutions, ABX Air, Air Transport International, Omni Air International, Cargo Aircraft Management, Airborne Maintenance & Engineering Services, PEMCO Conversions, LGSTX Services, TriFactor Solutions, and Airborne Training Solutions.

Prior to joining ATSG, Kym served as Brand Manager, Retail Division for Crane Fencing Solutions and Manager of Marketing Communications for R+L Carriers. Kym received her bachelor's degree from The Ohio State University where she was a member of Sigma Alpha Sorority and The Ohio State University Livestock Judging Team.



COMPANY INTRODUCTIONS

AMAZON

AJ Bush

Staffing Coordinator | Workforce Staffing
andbush@amazon.com



Work hard. Have fun. Make history.

Since it was founded in 1995, Amazon has grown from an on-line bookstore to a company that has a wide variety of businesses and opportunities all around the globe. Amazon has grown to a multi-faceted corporation that encompasses the more known fulfillment centers that ensures stock and shipping of packages but also Amazon Web Service (AWS), Amazon Fresh, Amazon Whole Foods, Amazon Simple Storage Services, Amazon Delivery Stations, Amazon Air, Fashion Design Houses and Art Galleries just to name a few. As stated before Amazon has businesses and opportunities not only locally but all around the world. These opportunities are far and wide. Starting with jobs on the Tier 1 associate entry level and go all the way to upper management positions. The need for Operations and Logistic specialists in any facet of the Amazon world is great. Every one of the different Amazon businesses have multiple operations and logistic teams that help the site run smoothly as well as ensures that everything needed to successfully complete all obligations of the day are in place and working. There are many opportunities locally in and around the Wilmington, Dayton and Cincinnati areas that Amazon offers. Whether a graduating senior or an incoming freshman, Amazon would love to have you on their team.



EMPLOYER PANEL DISCUSSION

KEY QUESTIONS



Tell us about one or two complex problems one would face in warehousing/logistics management and what is the expected contribution to solve them?



What is the most important logistics Key Performance Indicators (KPI) you have used to drive process improvements?



What is the most important factor in Warehouse Management?



What are the major Supply Chain Trends to consider in today's market, such as Big Data, 3D Printing, Gamification of the supply chain, augmented reality, and the use of Artificial Intelligence?



What are the key competencies for Operations & Logistics professionals?



What are your questions?

CLOSING REMARKS



RESOURCES

ARTICLES

6 Must Have Logistics Competencies for Supply Chain Professionals:

<http://www.scmdojo.com/6-must-logistics-competencies/>

27 Essential Logistics Interview Questions & Answers:

<http://www.scmdojo.com/logistics-interview-questions/>

VIDEOS

What Defines Top Talent in Supply Chain?

https://youtu.be/g2URTTm_8Wc

How Do I Get A Job In Supply Chain?

<https://youtu.be/5xEMRqsljCU>

Comprehensive Career Descriptions

- **ONET Careers in Operations:**
<https://www.onetonline.org/find/quick?s=Operations>
- **ONET Careers in Logistics:**
<https://www.onetonline.org/find/quick?s=Logistics>