

Due to COVID-19, the Student One Stop Center would like to make sure you are up to date on one new process and to provide a reminder on other tasks that must be completed prior to your arrival on campus.

Please take a moment to review the following information to be sure you are on track to receive your dorm key, to participate in athletics or student organizations, and to begin classes in August.

NEW!

Bookstore Vouchers

If you have completed your financial aid and have a credit on your student account, your excess loan funds may be used to purchase your books online or in the Campus Bookstore (Follett).

You no longer need to come to One Stop for your voucher. Options are:

- **IN PERSON:** Come in person to the Campus Bookstore to purchase your books. Inform the cashier at checkout that you have a Bookstore Voucher.
- **ONLINE:** Purchase your books online through the Wilmington College Follett Bookstore website:

WWW.BKSTR.COM/WILMINGTONSTORE

1. Create an account
2. Select your books
3. Choose "Bookstore Voucher" as payment method at checkout

Log into your WILpay account to view the following:

- Billing Statement and/or Account Activity to determine the amount you owe for the Fall 2020 semester.
- Pay your Fall 2020 balance due no later than July 20, 2020.
- Enroll in the Installment Payment Plan (IPP) if you want to pay your Fall 2020 semester balance in 5 monthly installments.
- Create a Parent PIN so your parent will receive notifications regarding your student billing/account at the same time as you. Your parent will also be able to pay your student account balance through their WILpay login.
- Enroll in eRefunds to automatically receive a refund to your bank account on September 18, if a credit balance is created on your student account (generally due to overborrowing on a student or parent loan) and to receive your Dorm Damage Retainer refund quickly in May 2021.

Fall 2020 Balances Due July 20, 2020 - Payment Options

PAY IN FULL BY JULY 20, 2020 (DEC. 20, 2020 FOR SPRING SEMESTER)

Payment options include an electronic transaction from your checking or savings account, or you may pay using a credit or debit card. There is a 2.75% convenience fee when using a credit or debit card.

INSTALLMENT PAYMENT PLAN (IPP)

A five-month plan that is available for both fall and spring balances. You must enroll each semester upon receiving your Billing Statement. To enroll, log into your WILpay account.

FALL IPP | July 20 – November 20 SPRING IPP | December 20 – April 20

FEDERAL DIRECT PLUS LOAN (PARENT PLUS LOAN) OR PRIVATE EDUCATION LOANS

An additional loan option that allows you or your parent to borrow funds to cover the balance due.

Additional information about these loan programs is available at:

WWW.WILMINGTON.EDU/LOAN-INFO.

Financial Aid & Scholarships

OUTSIDE SCHOLARSHIPS

If you received a scholarship that does not appear on your Financial Aid Offer or Billing Statement, it is likely that Wilmington College has not been notified of your scholarship. You will need to provide a copy of the official scholarship notification from the organization to Student One Stop. The notification must contain the scholarship name, amount, and organization's contact information.

SELECTIVE SERVICE

Males who are age 18 through 25 are required to register with Selective Service in order to receive financial aid funding. You can register online at: WWW.SSS.GOV.

FINAL HIGH SCHOOL/COLLEGE TRANSCRIPTS

Incoming students must submit a final High School Transcript (and a College Transcript if you attended a post-secondary institution) before funds can be disbursed to your student account. You can contact the Office of Admission to determine if your final transcript has been received.

FINANCIAL AID OFFER

You must accept your Financial Aid Offer before funds can be disbursed to your student account. To determine if your Financial Aid Offer has been accepted, login to the View Financial Aid Offer option within the Financial Aid tab of your WCportal account. Any aid program that has a status of HOLD must be accepted or declined.

In addition, all required financial aid documents must be submitted before funds can be disbursed to your student account. To determine if you have submitted all required documents, login to the Document Tracking option within the Financial Aid tab of your WCportal account. The Missing Document section (you may need to scroll down) should be empty. If a document appears, click on the document name. A document or instruction sheet will appear. Please complete and submit.

One last reminder – we communicate through your Wilmington College email. Be sure to check it regularly for any pertinent information from the Student One Stop Center.

If you have any questions or need assistance, do not hesitate to contact us. We look forward to seeing you in August!