

Title III August 2018 Report

In August, the grant welcomed students and faculty back to campus as well as a new Mental Health Intern.

The Student Success Coaches implemented math placement assessment for the second time freshmen. A new pilot program for at-risk students was implemented. The list below describes completed and ongoing projects during August 2018:

Completed projects

- Sara Rassing, Student Success Coach, started in August
- Completed 3rd Summer Orientation
- Success Coaches and Project Coordinator advised at-risk students
- SSCs met with students being re-admitted to Wilmington College
- Fall Orientation completed
- Mini Summer O completed
- Title III staff attended Faculty Work Day to receive training
- SSCs finished planning ID100 class
- SSCs met with entire football team to let them know about how we can help them, resources available to them and some best practices for a successful semester
- SSC, Jena Frommeyer, administered math placement test, ALEKS
- SSC, Jena Frommeyer, made math placement changes based on ALEKS scores
- SSCs finished making probation contracts for FA18
- SSCs let SU18 probation students know their academic status for FA18
- NURO planning, and completion of implementation

Ongoing projects

- Implementation of retention CRM with Nuro
- Student Retention Predictor and surveys with Ruffalo Noel Levitz
- Working with Director of Multicultural Affairs to restructure multiple mentorship programs into a stronger cohesive program
- Continued development of retention database
- Teaching ID100 course: Self-authoring for goal development and programs on time management, strength identification, self-motivation, mental and physical health
- Visiting ID120 and other classes to introduce the students to services and discuss positive student habits
- SSCs will continue to meet with students re: withdrawals, leave of absence, and assistance registering.
- SSCs are informing Parents/Families of academic calendar through remind.com.
- SSC's are working closely with men's soccer and football coaches to support academic progress of their athletes.
- SSCs will continue to work closely with SRC to maintain tracking of probation students' use of services.
- SSCs are meeting with students on probation for FA18.
- NURO sandbox training
- SSCs will continue ALEKS check-ins
- The Qualtrics referral process started up for FA18

Student Contact Update: Student Success Coaches

August means the return of continuing and first time students. The Students Success Coaches started their initial checking meetings with students on probation. They also handled students deciding to not return to Wilmington by processing withdrawals and interviewing the students. The SSCs helped students navigate the first week questions and decisions as can be seen by the high Reason for Contact numbers for "Advising Problem/Scheduling" and "Other".

Method of Contact	#
Email	96
In person	260
Text	43
Phone Call	54
Other	
Reason for Contact	
Academic Referral	8
Advising Problem/Scheduling	49
Probation	46
WD/LOA	30
Issue with Class	11
Other	256
Number of Students Contacted	
Duplicated	121
Unduplicated	238

Student Contact Update: Mental Health

During August, the Mental Health Intern worked with Counseling Services on Orientation services and programming. The MHI also designed and presented programming for the Resident Advisors on how to recognize mental health issues, steps to take, and dealing with serious concerns. The new MHI also started at the end of August and began his training.

Mental Health Intern, Ron, contacted 43 students by phone to educate them on mental health services available on campus. During the month of August, the MHIs had 18 appointments. Of those 16 were scheduled, 1 walk-in, and 1 crisis/wellness check, 14 appointments were fulfilled, 3 no-shows, and 1 cancellation. A total of 14.48 hours were spent performing mental health services. Below are the reasons for contact:

Reason for Contact	#
Alcohol/Drug	
Anxiety	11
Depression	
Family Relationships	
Homesickness	
Other	4
Peer Relationships	3
Number of Students Contacted	
Duplicated	
Unduplicated	*

*Students did not sign Release of Information