

Title III Quarterly Report

Wilmington College has made substantial progress towards meeting project objectives funded through the Title III Strengthening Institutions Program during the reporting period of April 1, 2018 through June 30, 2018.

The list below contains completed and current projects for the second quarter of the grant:

- Outreach to all students on probation, completed probation contracts and met individually with each students.
- Outreach to faculty of all students on probation asking them to keep Success Coaches updated of progress.
- Phone interviews completed to hire for Tammy's position
- NACADA conference (Jena)
- Prepared for Summer Orientations
- Final outreach to all students on probation for SP18.
- Completed all interviews for new Success Coach position and all paperwork needed by Jennifer for that process.
- Finished referral process for SP18.
- Judged Research Forum and gave students feedback.
- Finished PowerPoint for Summer Orientations.
- Contacted all students on probation for FA18.
- Contacted all students suspended for FA18 and explained appeals process.
- Attended Academic Standards and Appeals and let students know about the decisions and the appeal process.
- Produced data for Working Group on student retention
- Finished updates PowerPoint for Summer Orientations.
- Contacted all students on probation for SU18.
- Contacted all students suspended for FA18 and helped them through the appeals process.
- Completed first Summer Orientation
- Launched ALEKS.
- Completed three webinars on retention



- Reached out to part time students to inquire about full time status
- Completed pre-registration for incoming students flagged as at-risk
- Completed bulletin boards in Success Lounge

Ongoing projects:

- Implementation of retention CRM with Nuro
- Implementation of Student Retention Predictor and surveys with Ruffalo Noel Levitz
- Continued development of retention database
- Met with students re: withdrawals, leave of absence, and assistance registering.
- Parents/Families receiving notification of academic calendar through remind.com.
- Work closely with football coaches to support academic progress of their athletes.
- Work closely with SRC to maintain tracking of probation students' use of services.
- Continue to explore and review tools for retention.
- Orientation planning meetings.
- Continued development of at-risk pilot program

Student Contact Update: Student Success Coaches

Below are the numbers for student contact by the Student Success Coaches.

Below are reasons SSCs contacted students:

Method of Contact	#
Email	320
In person	197
Text	124
Phone Call	153
Other	63
Reason for Contact	
Suspension	27
Academic Referral	40
Advising Problem/Scheduling	140
Probation	268
WD/LOA	38
Other	149
Number of Students Contacted	
Duplicated	152
Unduplicated	522

Student Contact Update: Mental Health Intern

Below are the numbers for student contact by the mental health interns.

Below are reasons for contact for the students who attended their appointments.

Reason for Contact	#
Alcohol/Drug	0
Anger Management	0
Anxiety	40
Crisis	0
Depression	0
Family Relationships	6
Homesickness	0
Other	13
Peer Relationships	7
Stressors	15
Trauma	0
Number of Students Contacted	
Duplicated	*
Unduplicated	*

*Students did not sign Release of Information