

Title III May 2018 Report

In May, Title III staff worked with NURO to implement the retention CRM, completed end of the semester processes such as informing students of academic status changes and reviewing suspension appeals, and planned summer projects. The list below describes completed and ongoing projects during May 2018:

Completed projects:

- Final outreach to all students on probation for SP18.
- Completed all interviews for new Success Coach position and all paperwork needed by Jennifer for that process.
- Finished referral process for SP18.
- Judged Research Forum and gave students feedback.
- Finished PowerPoint for Summer Orientations.
- Contacted all students on probation for FA18.
- Contacted all students suspended for FA18 and explained appeals process.
- Attended Academic Standards and Appeals and let students know about the decisions and the appeal process.

Ongoing projects:

- Met with students re: withdrawals, leave of absence, and assistance registering.
- Student staffed evening drop in hour in Student Success Lounge.
- Parents/Families receiving notification of academic calendar through remind.com.
- Speak with athletic recruits regularly as they are brought by.
- Work closely with football coaches to support academic progress of their athletes.
- Work closely with SRC to maintain tracking of probation students' use of services.
- Continue to explore and review tools for retention.

- Summer planning meetings.
- Continue to meet as a Task Force to talk about ways to improve retention as a whole campus initiative.
- Meeting with students on probation for SU18.

Student Contact Update: Student Success Coaches

Method of Contact	#
Email	56
In person	31
Other	5
Phone Call	31
Reason for Contact	
Academic Referral	2
Other	10
Probation	48
Suspension	21
WD/LOA	10
Number of Students Contacted	
Duplicated	45
Unduplicated	52

Student Contact Update: Mental Health

Mental health has 11 scheduled appointments for May, 8 fulfilled appointments, 3 “no-shows”, and spent 390 minutes providing services. Below are the concerns shared by students:

Reason for Contact	
Alcohol/Drug	
Anxiety	7
Trauma	1
Depression	
Family Relationships	
Other	2
Peer Relationships	
Stressors	2
Number of Students Contacted	
Duplicated	
Unduplicated	

Students did not sign release of information to calculate duplicated numbers