

Title III March 2018 Report

Completed projects · March 2018

- Outreach to all students on probation, completed probation contracts and met individually with each students.
- Outreach to faculty of all students on probation asking them to keep Success Coaches updated of progress.
- Completed ID100 section and submitted grades
- 87% passed
- Received positive feedback from students
- Processed Progress Reports: Sent copies to all students, advisors, coaches and families (if applicable and FERPA released)
- Submitted proposal for Mentor Program revisions to Chip for review.
- EPI had their first of two visits this year to evaluate the grant
- Progress reports were process with 206 students receiving at least one, all students, advisors, and parents were contacted (per FERPA)

Ongoing Projects:

- Management of student academic referral system to identify students with issues.
 - Complete downloads and outreach 2ce weekly. Began after 14 day count.
 - Follow up with calls/texts if no email response
 - Serious referrals (not just one low test for example) track student down
- Met with students re: withdrawals, leave of absence, and assistance registering.
- Student staffed evening drop in hour in Student Success Lounge.
- Parents/Families receiving notification of academic calendar through remind.com.
- Speak with athletic recruits regularly as they are brought by.
- Work closely with football coaches to support academic progress of their athletes.
- Work closely with SRC to maintain tracking of probation students' use of services.
- Continue to explore and review tools for retention.
- Working on proposal to revision probation policy on campus.

- Continued development of retention database
- Implementation of NURO

Student Contact Update: Student Success Coaches

In March the SSCs had 468 points of contacts. Below is the breakdown of the student contact method and reasons. Some students are being seen for multiple reasons,

Method of Contact	#
Email	312
In person	111
Other	9
Phone Call	11
Text Message	25
Reason for Contact	
Academic Concerns	23
Academic Referral	33
Advising Problem/Scheduling	28
Probation	82
WD/LOA	4
Other/reminder nudges	97
Academic Progress Report	206
Number of Students Contacted	
Duplicated	252
Unduplicated	216

Student Contact Update: Mental Health

During March, the MHI's had 46 scheduled appointments. They spent 26 hours of contact time with students. Below are the concerns provided by students during counseling sessions.

Reason for Contact	#
Anger Management	1
Anxiety	8
Crisis	0
Depression	6
Family Relationships	2
Homesickness	2
Other	2
Peer Relationships	10
Stressors	20
Trauma	3
Number of Students Contacted	
Duplicated	31
Unduplicated	*

*Students did not sign Release of Information
Some students are being seen for multiple complaints