

# Title III February 2018 Report

## Completed projects · February 2018

- Outreach to all students on probation, completed probation contracts and met individually with each students.
- Outreach to faculty of all students on probation asking them to keep Success Coaches updated of progress.
- Outreach to all adjunct faculty re: the referral process.
- Reworked the referral process
- Finished the process to release the student progress report
- Met with all students for withdrawals, leave of absence, and assistance registering
- Continued development of ID100 class
- Finished list for parent contact
- Safe Zone training was completed by MHIs

## Ongoing Projects:

- Management of student academic referral system to identify students with issues.
  - Complete downloads and outreach 2ce weekly. Began after 14 day count.
  - Follow up with calls/texts if no email response
  - Serious referrals (not just one low test for example) track student down
- Met with students re: withdrawals, leave of absence, and assistance registering.
- Student staffed evening drop in hour in Student Success Lounge.
- Parents/Families receiving notification of academic calendar through remind.com.
- Speak with athletic recruits regularly as they are brought by.
- Work closely with football coaches to support academic progress of their athletes.
- Work closely with SRC to maintain tracking of probation students' use of services.
- Continue to explore and review tools for retention.
- Working on proposal to revision probation policy on campus.
- Continued development of retention database
- Implementation of NURO

## Student Contact Update: Student Success Coaches

In February the SSCs had 531 points of contacts. Below is the breakdown of the student contact method and reasons.

<b>Method of Contact</b>	<b>#</b>
Email	233
In person	114
Other	4
Phone Call	10
Text Message	197
<b>Reason for Contact</b>	
Academic Concerns	13
Academic Referral	46
Advising Problem/Scheduling	8
Probation	243
WD/LOA	10
Other/reminder nudges	208
<b>Number of Students Contacted</b>	
Duplicated	357
Unduplicated	174

### Student Contact Update: Mental Health

During February, the MHI's had 46 scheduled appointments. They spent 32 hours of contact time with students. Below are the concerns provided by students during counseling sessions.

Reason for Contact	#
Anger Management	4
Anxiety	6
Crisis	0
Depression	0
Family Relationships	6
Homesickness	0
Other	12
Peer Relationships	7
Stressors	38
Trauma	6
<b>Number of Students Contacted</b>	
Duplicated	33
Unduplicated	*

\*Students did not sign Release of Information  
Some students are being seen for multiple complaints