

Title III January 2018 Report

In January, the Grant welcomed a new mental health intern, Ron Schneeman. The grant also launched the RNL follow up non-cognitive assessment; the MYSA. The list below describes completed and ongoing projects during January 2018:

Completed projects · January 2018

- Outreach to all students on probation, completed probation contracts and met individually with each students.
- Outreach to faculty of all students on probation asking them to keep Success Coaches updated of progress.
- Email and individual phone calls to all students on good academic standing who earned a session GPA of below a 2.0 to schedule an appointment.
- Spoke with Education class re: services offered through our area (15 students).
- Placed students in Creating Your Personal Success class (ID100) and began class.
- Outreach to all adjunct faculty re: the referral process.
- Reviewed contact logging form and referral form and suggested changes for improved data collection and processing.
- Set up student computer in Success Lounge, with printing capacity.
- Reviewed FOCUS II as possible retention tool.

Ongoing Projects:

- Management of student academic referral system to identify students with issues.
 - Complete downloads and outreach 2ce weekly. Began after 14 day count.
 - Follow up with calls/texts if no email response
 - Serious referrals (not just one low test for example) track student down
- Met with students re: withdrawals, leave of absence, and assistance registering.
- Student staffed evening drop in hour in Student Success Lounge.
- Parents/Families receiving notification of academic calendar through remind.com.
- Speak with athletic recruits regularly as they are brought by.
- Work closely with football coaches to support academic progress of their athletes.
- Work closely with SRC to maintain tracking of probation students' use of services.

- Continue to explore and review tools for retention.
- Working on proposal to revision probation policy on campus.
- Continued development of retention database
- Implementation of NURO

Student Contact Update: Student Success Coaches

Method of Contact	#
Email	36
In person	77
Other	4
Phone Call	53
Text Message	79
Reason for Contact	
Academic Concerns	27
Academic Referral	22
Advising Problem/Scheduling	16
Probation	103
WD/LOA	3
Other/remind nudges	78
Number of Students Contacted	
Duplicated	124
Unduplicated	125

Student Contact Update: Mental Health

During January, the MHI's had 35 scheduled appointments. They spent 23.33 hours of contact time with students in January. Below are the concerns provided by students during counseling sessions.

Reason for Contact	#
Anger Management	0
Anxiety	7
Crisis	0
Depression	1
Family Relationships	6
Homesickness	0
Other	0
Peer Relationships	10
Stressors	17
Trauma	2
Number of Students Contacted	
Duplicated	35
Unduplicated	*

*Students did not sign Release of Information
Some students are being seen for multiple complaints