

Title III Retention Task Force Meeting Minutes

December 13th, 2017

Thomas Lounge at 10:00 a.m.

Attendance: Michael Allbright, Jennifer Cornell, Brook Edwards, Tammy Fraser, Liz Haynes, Whitney Kessinger, Cheryl Louallen, Kazi McDowell, and Nina Talley.

A moment of silence was held.

Whitney Kessinger-

Fall 2017: Review on Data

Feedback on list from RNL survey

- Liz- saw some results from messaging. Would like the data sooner to be able to reach out sooner. Email was the only method used, as Liz did not have access to phone numbers.
- Mike- suggested giving the master list of phone numbers, Pyle box numbers, and room numbers.
- Brook- saw low response rate, thought testing students would be better.
- Tammy- texting worked well. Had several responses.
- Nina- most people want individual attention, finding it difficult to get students for group sessions.

Whitney – what kind of data do you want?

- Tammy- It would be helpful to know who has a hold, and who has already contacted the student. Concerned if the student can't be registered for a class, the student may not return.
- Cheryl- money doesn't come in until late in the semester. There isn't a way to get the financial hold list any sooner.
- Jennifer- you can get the Privit hold list from Jill whenever you want it. That may help in some of the cases.

Mental Health Support

- Kazi- Alex has completed the policy and procedures manual for new interns.
- Alex is here until May.

- New intern, Ron, starts January 8th.
- Interviewing candidates to take Alex's place will begin tomorrow, and continue until someone has been selected.

Data

- Whitney- a follow up survey to the CSI will be offered in February. This will be a survey to determine how things are going. We will get those results out to the departments ASAP.

Future Directions Spring Semester 2018

- SSC's – ID100 course will only be offered in the first half of the semester. This will increase the class sizes. Tammy and Jena will both be teaching the class. This will provide a better dynamic for the students. Tammy suggested looking into Focus 2. This program helps students look into majors, and what kind of majors would be best suited to them.
- Brook- Blackboard training for students and adjunct faculty. Looking into adding more training before students come to campus to make them more familiar with the program. Looking into online programming for time management for students.
- Nina- Career Services is collaborating with Title III to launch Senior Blast Project. Nina will be using Jobscan, purchased by Title III. This is projected to provide the students with many skills to enter the workforce when leaving WC. The first career fair of 2018 will be March 21st, in Herman Court.

The meeting was adjourned at 10:00 A.M.