

Title III December 2017 Report

In December, the grant welcomed Jennifer Cornell, the new Program Coordinator, and Cole Dawson, the new Project Director. Both Jennifer and Cole started the second week in December.

The grant has also prepared to launch the RNL follow up non-cognitive assessment; the MYSA. The Student Success Coaches have contacted all students returned to good standing, on probation, suspended, and dismissed. The list below describes completed and ongoing projects during December 2017:

Completed projects

Student Success Coaches

- Completed 2nd half semester session of ID100 and began second half semester session
- Contacted all suspended students via phone and email re: notification and explanation of appeal process.
- Notified all students placed on probation via email and mail.
- Notified all students on probation for fall 2017 of their status – move to academic good standing or suspension – via phone.
- Sent correspondence to all students with a semester GPA of 3.0 or higher congratulating them.
- Pre-registered probation and low performing students in ID100 for fall term.
- Study day late night, office open until 11 with tutors available – 6 participants signed in.
- Assisted in proctoring exams for students with alternate accommodations and faculty who needed support.
- Revised ID100 for Spring 2018, based on feedback from fall.
- Specifications for data pull directly from IT was received for NURO
- Final task force meeting for the Fall semester was held

Ongoing Projects:

- Management of student academic referral system to identify students with issues.
 - Complete downloads and outreach 2ce weekly through Dec. 5.
 - Follow up with calls/texts if no email response
 - Serious referrals (not just one low test for example) track student down
- Met with students re: withdrawals, leave of absence, and assistance registering.
- Student staffed evening drop in hour in Student Success Lounge.
- Parents/Families receiving notification of academic calendar through remind.com
- Continued development of retention database
- Implementation of NURO

Student Contact Update: Student Success Coaches

In December, the Student Success Coaches completed check-in meetings with students on probation. They also contacted all students on probation for Spring semester.

Method of Contact	#
Email	7
In person	28
Other	2
Phone Call	11
Reason for Contact	
Academic Concerns	6
Academic Referral	1
Advising Problem/Scheduling	12
Probation	9
WD/LOA	8
Other	12
Number of Students Contacted	
Duplicated	48
Unduplicated	37

Student Contact Update: Mental Health

During December, the MHI's had thirty-four scheduled appointments, eight walk-in sessions, two crisis/wellness checks, two cancellations, and one "no show" appointments for students. They spent 23 hours of contact time with students in December. Below are the concerns provided by students during counseling sessions.

Reason for Contact	#
Anger Management	1
Anxiety	4
Crisis	4
Depression	4
Family Relationships	1
Homesickness	0
Other	2
Peer Relationships	3
Stressors	11
Trauma	1
Number of Students Contacted	
Duplicated	34
Unduplicated	*

*Students did not sign Release of Information