

Title III Quarterly Report

Wilmington College has made substantial progress towards meeting project objectives funded through the Title III Strengthening Institutions Program during the reporting period of April 1, 2017 through June 30, 2017.

The list below contains completed and current projects for the third quarter of the grant:

Completed Projects

- Required federal interim report submitted to the Department of Education
- Renovation of RCC 114 was completed with the addition of new furniture for students
- Proposals for a new retention CRM were reviewed and ranked; the top three vendors came to campus for open demonstrations in May
- Nuro and Ruffalo Noel Levitz partnership was chosen as the new retention CRM and retention predictor system; contract were signed and implementation began in June
- Fireproof Projects
 - Historical syllabi project completed (over 30 years of syllabi digitized)
 - Electronic forms (Major Declaration Form and FERPA Form) were launched for incoming freshmen
 - Student Academic File project designed
 - Essential personnel and Area Coordinators trained on Filebound (software)
- Faculty participated in online training to enhance advising skills through NACADA (National Association of Academic Advisors)
- Implemented program for math readiness (S.M.A.R.T. Program/ALEKS)
- SSCs held five retention programs for students
- Provided data to Education Department, HLC Committee, and Working Group

Ongoing Projects

- Development of retention database
- Re-development of ID100 course



- Collaboration with Vicky DeSensi on Campus Mental Health Action Plan
- Collaboration with Career Services on Strengthfinders and other tools
- Exploring historical transcripts project
- Developing and implementing retention programming for students

Student Contact Update: Student Success Coaches

Below are the numbers for student contact by the Student Success Coaches. They have contacted 136 students in the past three months (over 13% of the student body).

Method of Contact	#
Email	82
In person	81
Other	20
Phone Call	57
Reason for Contact	
Academic Referral	28
Advising Problem/Scheduling	3
Probation	84
Suspension	37
WD/LOA	36
Other	52
Number of Students Contacted	
Duplicated	240
Unduplicated	136

Student Contact Update: Mental Health Intern

This is the first quarter in which the Mental Health Contact Database was used in real time. April was the busiest month as mental health services had 10 fulfilled appointments and 5 “no show” appointments for students referred from the SSCs. Mental health services spent 9.25 hours of contact time with the students referred in April. During May and June, counseling services had no fulfilled appointments and 3 “no show” appointments for students referred from the SSCs. The majority of students left campus by May 9th which may account for the lower reported numbers for counseling.

Below are reasons for contact for the students who attended their appointments.

Reason for Contact	
Alcohol/Drug	3
Anxiety	3
Crisis	1
Depression	1
Family Relationships	1
Other	3
Peer Relationships	4
Stressors	3
Number of Students Contacted	
Duplicated	10
Unduplicated	7