

Title III June 2017 Report

In June, multiple system contracts were signed and project implementation for the systems began. Retention efforts included starting a math readiness program and sending out encouragement communications to students. The list below describes completed and ongoing projects during June 2017:

Completed projects

- Signed contracts for Nuro and Ruffalo Noel Levitz
- Signed contract for ALEKS Math Tutor through McGraw Hill Publishing
- Met with Nuro team on implementation of retention CRM
- Produced data for Working Group on student retention
- Created documents list for Student Academic File project
- Kicked off S.M.A.R.T. Program for math readiness kicked off June 5th (10 participants)
- Sent concern letters to students in good academic standing, but received a grade of C- or lower and a grade of C or lower in the spring semester
- Sent You Rock postcards to students who earned a 3.0 GPA during the spring semester

Ongoing projects

- Implementation of retention CRM with Nuro
- Implementation of Student Retention Predictor and surveys with Ruffalo Noel Levitz
- Training faculty advisors through NACADA
- Continued development of retention database
- Collaboration with Vicky DeSensi on Campus Mental Health Action Plan
- Exploring historical transcripts project
- Providing data to HLC Visit Committee

Student Contact Update: Student Success Coaches

June saw a focus on students who successfully appealed their suspensions and students who were originally on probation. The SSCs contacted probation students about changing their schedules if needed and other probation concerns.

Method of Contact	#
Email	28
In person	1
Other	4
Phone Call	11
Reason for Contact	
Other	10
Probation	33
WD/LOA	1
Number of Students Contacted	
Duplicated	44
Unduplicated	33

Student Contact Update: Mental Health

During June, counseling services had no fulfilled appointments and 1 “no show” appointments for students referred from the SSCs.